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PHYSIOTHERAPY – ATHLETIC THERAPY – MASSAGE THERAPY – SPORTS PHYSICIAN – SPORTS PSYCH CONSULTANT – SPORT NUTRITIONIST

Orders made at <u>www.collegiatesportsmedicine.ca</u> will ship within two to five business days from when the order was placed. If you need your order to arrive by a specific date, you can call us at 1-403-314-4458 to speak with staff in our Sports Med Shop.

Orders are shipped Canada Post Ground Delivery Service and generally arrive within 5-10 days after your order was placed. Orders are shipped Monday - Friday from 9am - 5pm MST.

Oversize Delivery Surcharges

Certain items are oversize or overweight and incur additional shipping charges. You will be contacted by one of our Sports Med Store staff and notified of any additional shipping costs before your order is processed. Should the additional cost of shipping prove prohibitive, you may cancel your order without penalty (we will not bill your credit card until you have accepted the shipping costs).

Outside Canada

Shipping costs for items shipped outside Canada are estimated at checkout and may require additional shipping fees depending on the shipping address.

Please submit your order via the website, Collegiate Sports Medicine will then calculate the exact shipping costs based on your address and will email you if there are any additional shipping costs. If you have any questions concerning shipping internationally, you can call or <u>email us</u> and our Sports Med Shop staff will be glad to assist you.

Customs/Brokerage Charges

Shipments outside Canada may be subject to delays at Customs. The customer is responsible for any and all Customs and Brokerage Fees. In the event that the Customs and Brokerage Fees are NOT paid for by the customer, the package will be considered abandoned and the customer will forfeit any possibility of a refund.



